

Dear Customers,

Maintenance Policy Guide for CPS Series.

June 2010

Our company has always maintained the principle of supplying maintenance parts, with a warranty period of 7 years after delivery. Even after warranty period has ended we will supply you with maintenance parts to the best of our capabilities.

However, for the CPS series, 20 years has passed since the first machine was delivered. Production of key components such as motor and control board has already been discontinued and is no longer available, and a majority of them has already passed their maintenance period.

We have conducted life prolonging treatment by switching to replacement parts and ensuring replacements parts at our company. However this support has also come to its limits.

We are sorry to announce that by the end of December 2010 the maintenance support for these machine types listed below will be ended.

Also, for other types of machines that have passed 7 years since delivery date, we will still give you our full cooperation. However please note that there will be an increase in the number of cases that do not meet your expectations.

We are very sorry for the inconvenience caused to your company. We hope you would consider our circumstances, and we thank you for understanding.

Please contact us for further inquiries.

■ Target machines

- CPS-100
- CPS-200
- CPS-400
- CPS-500, 500VX, 500VXR, 550, 550VX, 550VXR
- CPS-800

■ Schedule

- Maintenance support will be stopped at the end of December 2010.